



150 Sandrington Drive  
Winnipeg, Manitoba. R2N 1W5  
Tele. 204-914-3943  
info@regisretreat.com  
www.regisretreat.com

# REGIS RETREAT - RENTAL CONTRACT AGREEMENT

**\*\*NO SMOKING INSIDE THE CAMPER TRAILER\*\***

**\*\*NO ILLEGAL DRUGS/FIREARMS/WEAPONS/FIREWORKS INSIDE THE CAMPER TRAILER\*\***

**All Payments (Booking deposit, Security/Damage Deposit & rental fees) must be paid in full prior to trailer camper rental drop-off.**

**Payment of deposit or signing of this agreement shall constitute acceptance of this Rental Contract Agreement**

**HOLD HARMLESS:** Regis Retreat does not assume any liability for injury or death to renter or renter guest(s) during the use of our camper trailer. Regis Retreat does not assume any liability for loss or damage to person(s) and/or their personal property. Neither do we accept liability for any inconvenience arising from any temporary defects or stoppage in supply of water, gas, electricity or plumbing. Nor will Regis Retreat accept liability for any loss or damage caused by weather conditions, natural disasters, or other reasons beyond our/its control.

**AGE AND USAGE:** Renter is at least 25 years of age and will be an occupant of the unit during the entire camping period. You certify that you agree to and understand the limitations placed on the number of persons permitted to occupy the Camper Rental per the description of our ad, and unless prior written approval has been granted by Regis Retreat, you agree to abide by such limitations and all rules as per the agreement of this contract.

**RENTERS LIABILITY:** Renter agrees to accept liability for any damages caused to the Rental by renter or renters guests. If damages are in excess of the security deposit being held, renter agrees to reimburse Regis Retreat for costs incurred to repair/replace damaged items.

## **BOOKING/SECURITY DEPOSIT**

A refundable booking deposit of \$100.00 cash, e-transfer or credit card will be taken at the time of the

booking. The Security/damage deposit must be made 30 days in advance of camper trailer rental drop off date. A refundable security/damage deposit of \$500.00 of cash, e-transfer or credit card will be required and held for insurance deductible, damage, missing items or if camper trailer is not returned clean. A copy of a credit card will be held on file and charged to cover any amounts owing that are over and above the \$500 deposit. Any unused portion will be refunded within 7 days after the rental return.

## **CANCELLATIONS**

Booked and cancelled within 7 days is “No Charge” when departure date is greater than 45 days from booking date. Bookings cancelled more than 7 days after booking date are subject to the following cancellation charges:

- Over 45 days prior to departure – \$100.00
- 45 – 31 days prior to departure – \$300.00
- 30 days – departure date and no shows – 100 % of the total charges

## **CAMPER TRAILER DELIVERED TO CAMPSITES**

*Check in time is 3:00 pm or otherwise as per the renter’s request: we will do our best to have your unit delivered and set up as soon as possible on your site.*

*Check out time is 10:00 am: this gives us time to service and move the unit. No refunds for early return or check out.*

Late returns will be charged at \$50/hr (or portion of an hour)

**CHECKIN:** Make sure to complete a full walk around and through the camper to ensure there are no damages prior of rental. Any damage or issues found upon our inspection after the rental is over will be your responsibility if they were not reported to us as mentioned above.

## **CAMPER INVENTORY/AMENITIES**

A complete inventory list will be available in the Camper trailer and an inventory count will be completed at time of checkout.

**WHAT WE SUPPLY:** Included in your camper, Regis Retreat supplies the rental with **SPECIAL RV/CAMPER TRAILER TOILET PAPER** as well as misc kitchen supplies such as:

- Dishes
- Pots
- Pans
- Cutlery/utensils
- Cleaning Supplies
- Glasses
- Microwave
- Toaster
- Coffeemaker
- Broom

*\*\*\* Bedding, pillows, and towels are available for rent (we will clean upon return)*

Please ensure all dishes and utensils are washed and put away. Please wipe down the following with the disinfectant supplied: all sinks, counters, table tops, appliances and tubs/shower stalls.

Floors are to be swept and the inside of the fridge, stove top and microwave wiped clean.

Camper trailer must be returned clean and undamaged on the outside as well as the inside when it is returned. A \$100 cleaning charge will apply if the Camper trailer is not clean upon return. An additional cleaning fee may be assessed if the unit is returned extremely dirty. If the smell of smoke is detected upon return, a \$500 defuming charge will apply and be deducted from your deposit.

**ELECTRICAL/WATER/SEWAGE:** You understand that the campers are designed to properly operate by being plugged into 30 amp (120 Volt) or 50 amp (240 Volt) service or ran by the onboard generator if a driveable RV. You understand and will investigate on your end to make sure you have the proper campsite or generator that can properly handle powering the camper (The Camper Connection is not liable for any performance issues of the camper that require electricity if renter is powering the camper by an external generator or at a home) and agree not to use a 120 volt adapter when trying to run AC. You also understand the onboard 12 volt battery in the travel trailer is meant to power the CO2 detector and will not be a sufficient power source for use while camping. Please ensure the campsite you have chosen is compatible with our trailer specs. **If sewage waste and fresh water connections are available at campsite location, we will connect into the available lines to provide continuous plumbing service. If connections are not available, please ensure that proper sewage waste and fresh water tanks are monitored regularly during rental use. Please use only RV type toilet paper supplied with trailer rental. DO NOT FLUSH any other types of cloth down the toilet. If there is any sewage clog or damage, there will be a \$500 service charge for repair.**

**THINGS HAPPEN AND WE TRY TO HELP:** Plain and simple things happen. RV's and Travel Trailers break and sometimes things don't work. When "things happen", misc water issues, air conditioner freezes from running too much and needs to defrost, a camper isn't cleaned to your standards and other misc items I AGREE TO WORK WITH Regis Retreat AND HELP THEM TROUBLE SHOOT ISSUES AS THEY ARISE. Regis Retreat will dispatch an RV tech if they deem necessary. Obviously we want happy customers and repeat business so we take this privilege to make those judgment calls serious. Let's say you don't have hot water in the shower and we aren't able to trouble shoot. If the campground you're at has shower rooms, etc than we may decide to not dispatch an RV tech. Let's say you run out of propane, Well we will most likely ask you to get it refilled and then reimburse you. When situations arise we will work to try and resolve them but not all issues can be fixed in the short time your renting from us. WE DO NOT typically refund more than \$100 for these inconveniences. There are rare situations we do but it's not going to happen by you showing up to a camper that our driver didn't clean to your standards or a similar situation like mentioned above. You are renting a place to sleep and your camping. If one of the situations mentioned above is unacceptable to you and you can't adapt when things happen than, please let us know as we may need to cancel your booking and refer you to another rental company.

**AWNING:** Damage to awnings is very common and can happen from rain, gust of winds, etc. The typical cost to fix just one slightly bent awning arm can be \$400 or more. We strongly recommend you DO NOT use the awning at all but if you do remember any damage is 100% paid for out of your damage deposit.

**RV BREAKDOWN & REPAIRS:** The renter acknowledges the possibility of a mechanical failure or breakdown, and recognizes that such occurrence is an inherent risk associated with the operation of a camper trailer and beyond the control of Regis Retreat. The renter agrees the Regis Retreat will not be held accountable for any type of loss the renter occurs.

**APPLIANCES:** The A/C, heat, awning, radio, microwave, television, jacks, plumbing, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you but we will work to try and get issues addressed while the rental is underway. For assistance, you are advised to call us a call 204-914-3943.

**KEY'S:** When the camper is placed in your possession a set of keys will be given to you. If you are not at the campsite when the camper is delivered the keys will be placed in a hidden spot and we will let you know where. If the keys are lost you will be charged \$100 to replace them. This fee may come off your deposit if management chooses.

**FRESH WATER TANK/PROPANE:** Camper is responsible for filling fresh water tank and propane if and when needed.

**ADDITIONAL TERMS AND CONDITIONS:** The undersigned, for himself/herself, his/her heirs, assignors, executors, and administrators, fully releases and discharges Regis Retreat, from any and all claims, demands and causes of action by reason of any injury or whatever nature which has or have occurred, or may occur to the undersigned, or any of his/her guests as a result of, or in connection with the occupancy of the premises and agrees to hold Regis Retreat free and harmless of any claim or suit arising therein. In any action concerning the rights, duties or liabilities of the parties to this agreement, their principals, agents, successors or assignees the prevailing party shall be entitled to recover reasonable attorney fees and costs. If renter or/and guest violates any conditions of this agreement, Regis Retreat may terminate this agreement and enter premises. Upon notice of termination of this agreement, Renter shall vacate the premises immediately. In the event Regis Retreat has to resort to legal process to enforce rights under this Agreement, Renter shall be responsible for reasonable Attorney fees and costs. Renter agrees this contract is entered into in Winnipeg, Manitoba, and consents to the personal jurisdiction of any proper court located therein.

# REGIS RETREAT - RENTAL CONTRACT AGREEMENT [SIGNING SECTION]

**BETWEEN:**

**REGIS RETREAT / Miguel Regis**  
**150 Sandrington Drive**  
**Winnipeg, Manitoba. R2N 1W5**  
**204-914-3943**

**AND:**

.....  
.....  
.....  
.....  
.....

**Renter Identification Number:**

.....  
.....

**TEL:** .....

**Email:** .....

**WHO AGREE TO RENT A** .....

**FOR A MINIMUM PERIOD OF** ..... **FROM:** .....

**AT A RENTAL OF** \$ ..... **PER:** .....

**TRAILER SERIAL NO:** ..... **COLOUR:** .....

**SPECIFICATION:** .....

## IMPORTANT! PLEASE READ BEFORE SIGNING

Our camper trailer is supplied purely on a rental basis and remains the property of **Miguel Regis** at all times. It is the Renter's responsibility to protect the trailer from all damage beyond normal wear and tear. You need to advise **Miguel Regis** of any serious faults as soon as possible. Any accident, damage to the camper trailer, vandalism, fire or theft, must be reported to Regis Retreat and the Police within 24 hours of occurrence.

Signed: .....

Signed: .....

NAME: .....

NAME: .....

DATE: .....

DATE: .....